



Loga Care News

SPECIAL POINTS OF INTEREST:

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- NVQ's at any time
- Dementia, some facts
- Mobile Phone and Internet usage
- Green Paper Plan

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Welcome!!!



Welcome to the first Loga Care Quarterly Newsletter a big thank you to Taryke for producing this edition. He has done a wonderful job of ensuring we finally got here. Thank you.

Our aim in producing a quarterly newsletter is to keep you in touch with clinical updates, legislation updates, training courses available, new staff members, staff information, Loga Care changes and some fun. What a lot to pack in!

Our quarterly newsletter is provided for all staff and clients and we welcome all your feedback. If you have any ideas, recipes, funny stories or work tips then please forward them to Taryke (Taryke@logacare.com) who will be delighted to include them in our next edition.

I would like to take this opportunity to thank you all for your hard work in making Loga Care a success. The Carer's are the face of Loga Care and every minute of the day we are aware that you deliver the care for which we are building a first class reputation and for that we are grateful. Your enthusiasm and commitment has given us the confidence that we are fulfilling our mission statement (to provide a service of excellence to our clients and carers). Loga Care has grown from a concept in my father's head at the beginning of 2007 to providing live in care across Surrey, Hampshire, Wiltshire and now even to Falmouth. Since our successful registration in the winter last year we have experienced tears, tantrums and untold satisfaction, at successfully implementing a care package that has allowed someone to

daughter to return to being a daughter, a young lady to experience University life and another to fall in love. All the late nights and hard work have been worth it and continue to be so.

James and I are now over the initial set-up and are very pleased to welcome into the office Kim Coe, who is going to be heading up the training division with James and managing future office staff. Kim's profile is on the website www.logacare.com. As many of you know we have also welcomed Taryke into the office as a Junior Care Manager. Taryke worked as a Carer for 6 months and has shown great tenacity at thinking on his feet and problem solving. He is now a moving and handling qualified trainer so please also come to him with any issues, he is our hoisting expert. Taryke will be working part-time with Loga Care in January as he begins his University Course.

Finally and by no means least, we have a new director, David Ranger. Otherwise known as Dad! David joined us in August and has hit the ground running, allowing us to take a much needed weeks holiday, he coped admirably. He has left the safety and security of Social Services where he was a team manager, he brings with him a great wealth of knowledge.

David is our safeguarding expert, he is responsible for all Carers supervision which must be completed every 3 months, client assessments, and assisting with challenging behaviours, in clients and carers!

Like all of us David will cover the emergency telephone and care manage all clients, so you could see anyone of us or hear our voices at the end of the phone. Please feel free to talk with any member of our team we are all here to help and assist. With these new developments we are launching a new emergency number 0845 2242415. This number will always divert to a member of our team during out of office hours. During office hours please always call the office number 0845 2242415 as the phone will be answered. If you do leave a message a member of the team will call back within 5 minutes. So please be assured there will be a voice at the end of a phone. We can no longer guarantee this if you call a personal mobile number. All clients will have this number on an emergency information magnet in their home and in the front of their client file.

As for James and I we will continue to support all staff and clients, we hope to drive the business forward and to continue to provide a bespoke personalised live-in care service. As well as raise our two small boys, Zachary and Alexander. Who now answer the phone 'Loga Care Zach speaking?' So be warned he could be visiting you on a trike soon.

Thank you for your continued support and trust with your lives. We value you all of you and thank you.
Natalie and James.



